

Complaint Log on Reporting Month (February 2024)

Log Ref.	Location	Received Date	Details of Complaint/warning/ summon and prosecution	Investigation/ Mitigation Action	Status
EC004_CKRB EM20240207_ 004	HVB	7 Feb 2024	A complaint was received from 1823 on 7 Feb 2024 regarding noise nuisance caused by mechanical equipment at the construction site near Chung Hau St. and Fat Kwong St. after 7 pm.	Enhance mitigation measures including installation for noise barrier, and closely monitoring the noise source.	EPD and HyD have no further comment. The complainant has responded to the first reply. The handling of the complaint is in progress.

Remarks: No environmental warning/summon and prosecution was received in the reporting period.

Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Site Location	Frequency	Cumulative	Details
February 2024	Kai Tak East	Environmental Complaint Statistics		
		0	3	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A
	Yau Ma Tei West	Environmental Complaint Statistics		
		0	0	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
	0	0	N/A	
	Ho Man Tin	Environmental Complaint Statistics		
		1	1	EC004_CKRBEM20240207_004
		Environmental Non-compliance Statistic		
0		0	N/A	
Environmental Summon and Prosecution Statistic				
0	0	N/A		